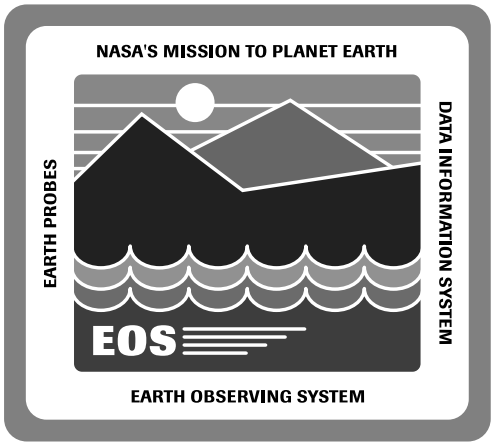
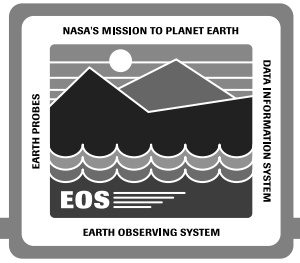


Management Agent Services

Dennis Kavanagh

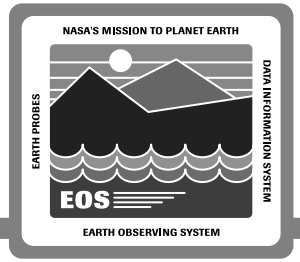
19 January 1995

Management Agent Services



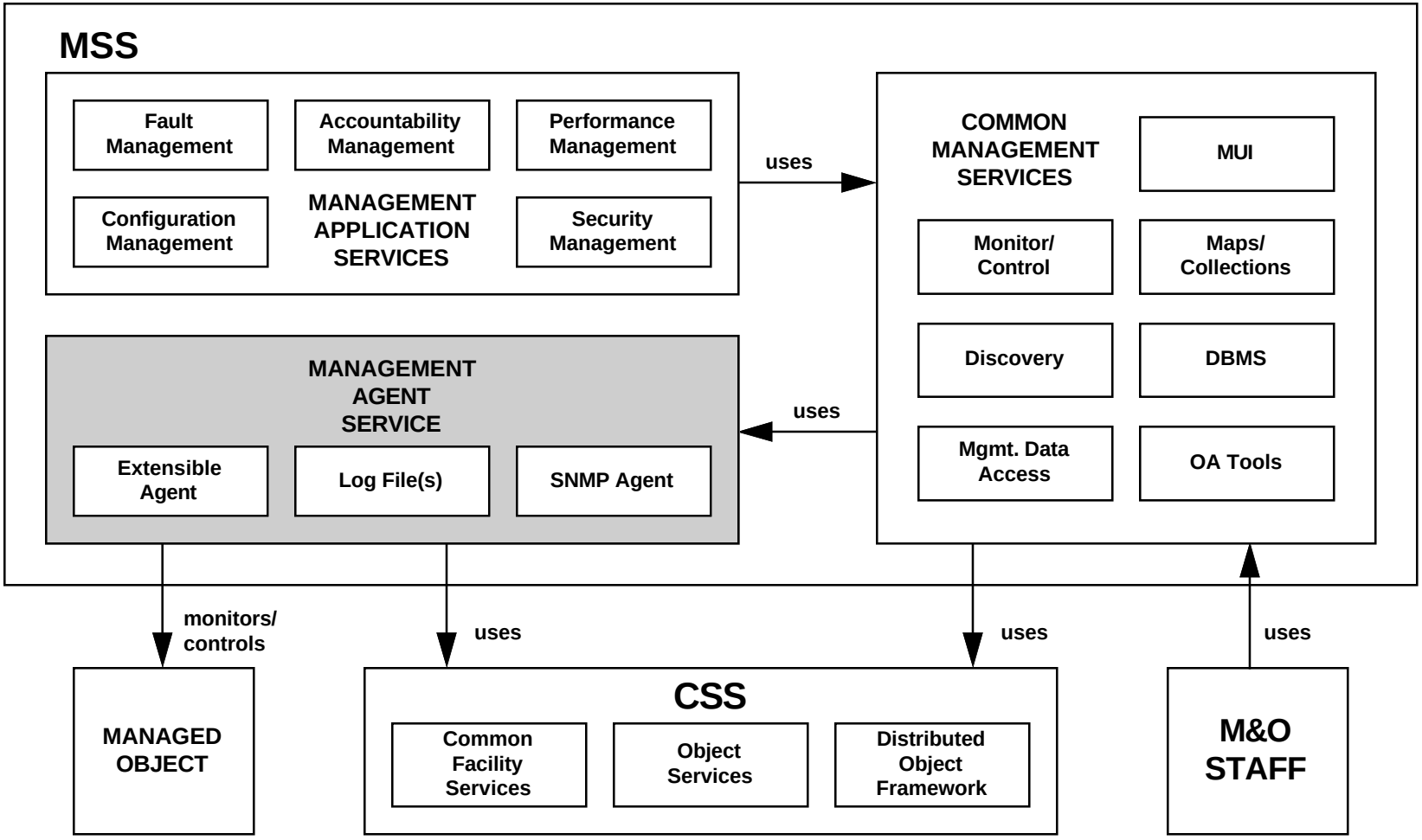
- **Capabilities by Release**
- **Context Diagram**
- **Design Description**
- **Key Technologies**
- **Migration/Evolution**
- **Scenario**

Management Agent Services Capabilities By Release

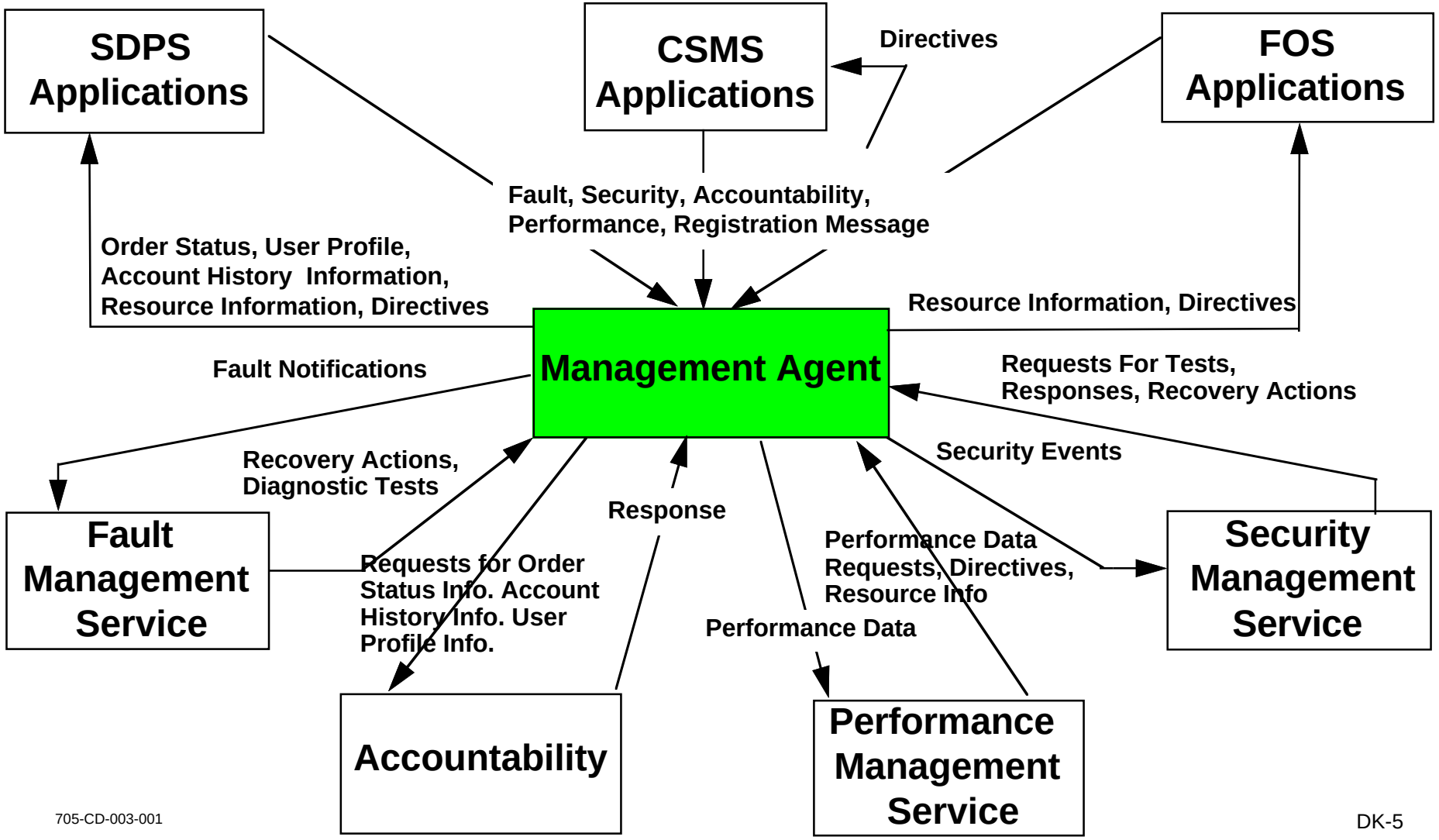


IR-1	Release-A
• Services - log/monitor applications/ host messages - provide extensible Agent/MIB architecture - forward trap events - provide SNMP v1 - provide MIB-I and MIB-II	• Services - log/monitor applications/host messages (enhanced) - provide extensible Agent/MIB architecture (enhanced) - *forward trap events* - *provide SNMP v1* - *provide MIB-I and MIB-II*

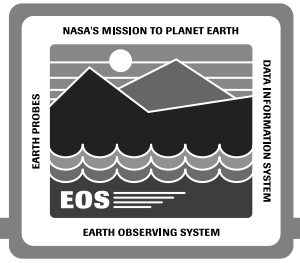
MSS Subsystem Design



Management Agent Services Context



Management Agent Service Design Decomposition (part 1)



Application Messaging and Logging

is used by

Application API

Application(s)

FOS/SDPS/CSMS Server

MgmtApplMsg

Application ID
Message Source
Message Destination
Time Tag

ComposeMessage()
SendMessage()

Select one of (by event)

SetGetMsg

Request_ID,
Result,
Message_Type,
Operation

TrapMsg

Specific_Trap,
Generic_Trap

Agent I/F

Agent_addr,
Time_Tag

Send Application Event Messages
Send/Receive MIB Value Requests

Queue Manager

FIFO ... FIFO

Receive Event Messages

Logfile Data

Receive Application Message

uses

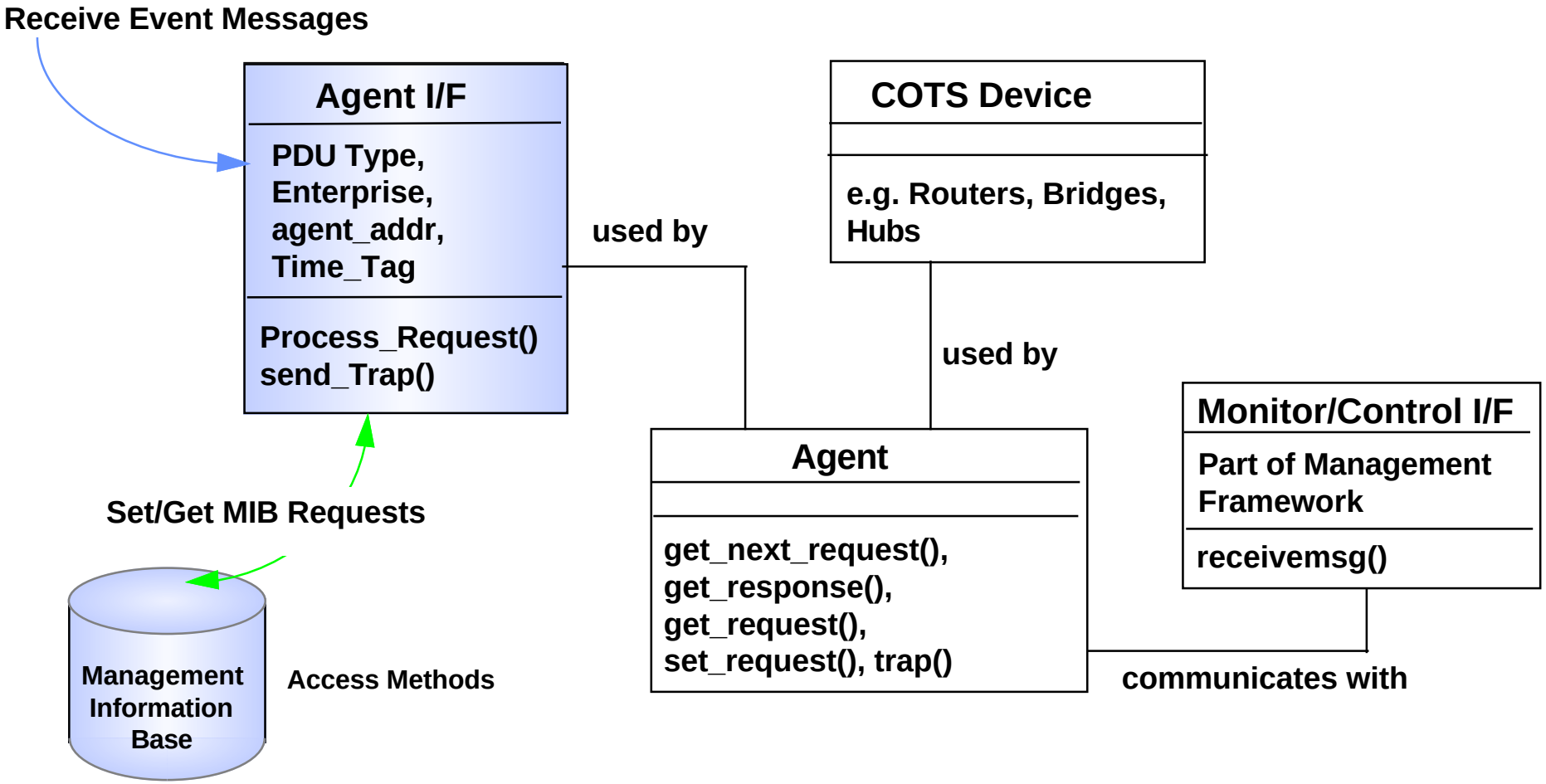
Agent Log File Configuration

Operational State, File Size, File Mode

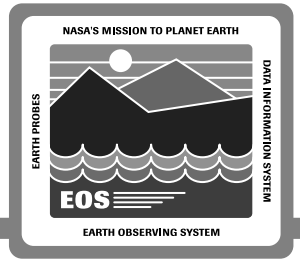
Agent Service Log File

Management Agent Service Design Decomposition (part 2)

Provide Event Message Request/Response



Management Agent Services Summary



Key Technology Selection

Agent Analysis found

- **SNMP Agent(s) and Extensible Agent(s) are sufficient**
- **RMON is not needed in Release A; expect to add in Release B**

SNMP vs CMIP

- **OSI/CMIP standard is still a draft standard; it is not commercially widespread**
- **HP OpenView supports SNMP and draft of CMIP**

Migration and Evolution

HP OpenView is SNMPv1 Currently

- **Migrating to SNMPv2 in next release of OpenView**

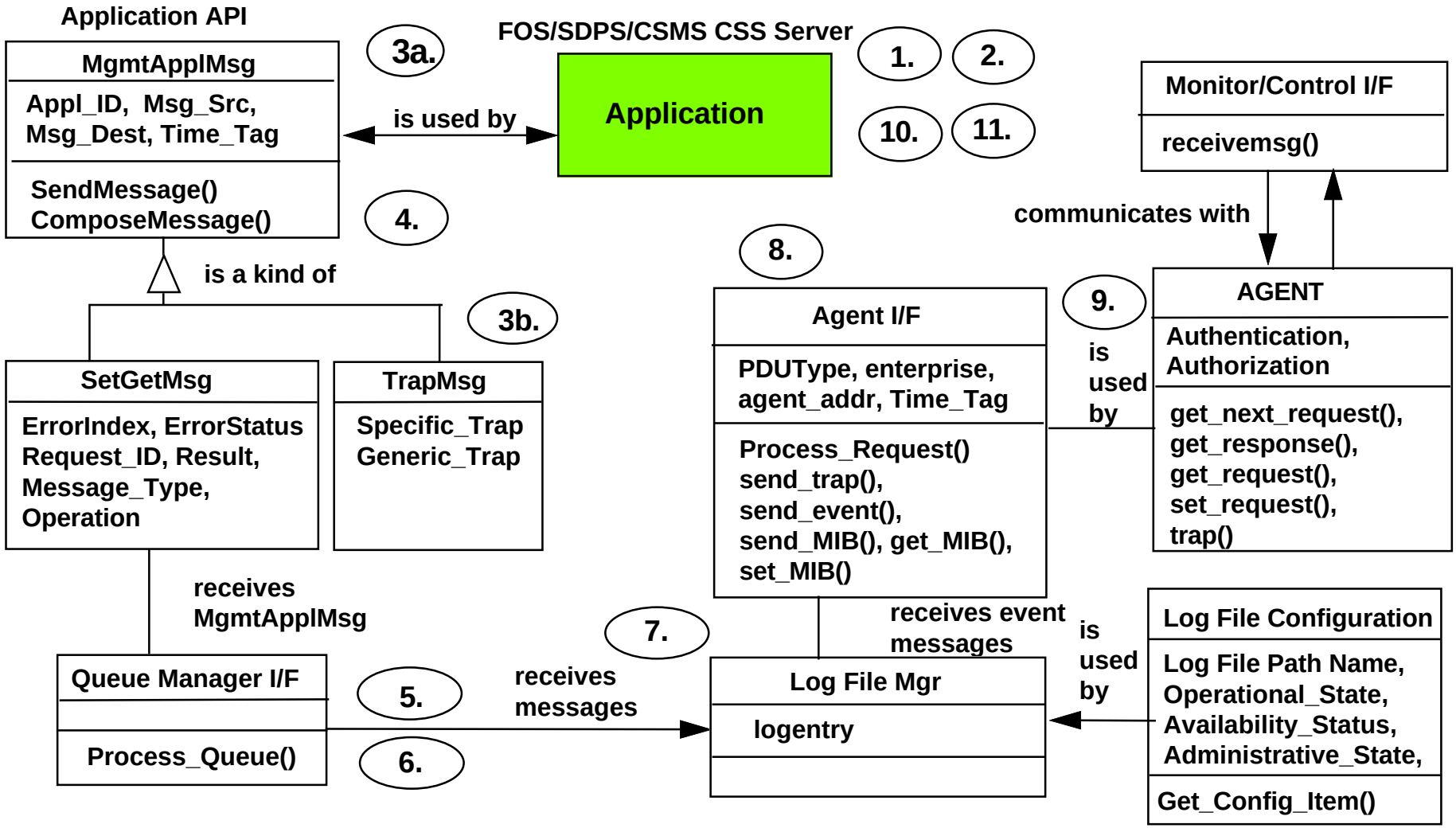
SNMP to OSI

- **SNMPv2 provides OSI translation**

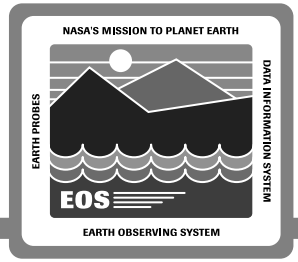
SNMPv1 to SNMPv2

- **Sub-Agent available for translation**

Management Agent Services Scenario



Management Agent Service Scenario



1. **Application registers with MSS system through MSS provided API**

   ComposeMessage (AppID=application1, Msg_Dest = Reg_File,Time_Tag = 121224, MessageType = Register)
   SendMessage (Message_Record)

2. **Application detects a file access error**

3. **Application error handler uses the MSS provided API to compose Trap Event Message using TrapMsg form of ComposeMessage()**

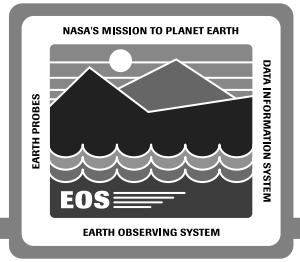
   ComposeMessage (AppID = application1, Msg_Dest = Log_File, Time_Tag = 121224, MessageType = Fatal, Operation=Log, generic_trap = 6, specific_trap = 13)

4. **Application uses the MSS provided API to send message record to Management Agent Services**

   SendMessage (Message_Record, Severity_Level = Fatal)

5. **CSS Event API decodes Severity Level and puts message record on Agents Service Trap Events queue and notifies Queue_Mgr**

Management Agent Service Scenario



6. Queue Mgr. identifies the Trap message record on Fatal Events queue

7. Queue Mgr. forwards the Trap Event message record to LogMgr

SendMessage (Message_Record, Severity_Level = Fatal)

8. Queue Mgr. forwards message record using Agent API

send_trap (Message_Record, PDUType=trap, agent_addr=192.10.9.23, Time_Tag=121229)

9. Agent API verifies authenticity/authorization and encodes message as SNMP Trap and sends to enterprise manager.

trap (Trap_Message_Record)

10. Application unregisters with MSS System

ComposeMessage (AppID=application1, Msg_Dest = Reg_File,Time_Tag = 121224, MessageType = UnRegister)
SendMessage (Message_Record)

11. Application takes appropriate step(s)